

LODHA CAPITAL MARKETS LTD

CIN NO. U67120WB1995PLC067806

ANNEXURE - B

INVESTORS' COMPLAINTS DATA IN COMPLIANCE WITH SEBI CIRCULAR SEBI/HO/CFD/DCR2/P/CIR/2021/0661 DATED NOVEMBER 23RD, 2021

Data for the month ending September, 2024:

| SN | Received from | Pending as at the end of last month | Received during the particular month | Resolved during the particular month | Total Pending during the particular | Pending complaints >1 month | Average Resolution time^\(in days) |
|----|--------------------|--|---|---|--|-----------------------------|--|
| 1 | Directly from | Nil | Nil | Nil | month# | | |
| | Investors | | 1411 | INII | Nil | Nil | Not Applicable |
| 2 | SEBI (Scores) | Nil | Nil | Nil | NTI | | |
| 3 | Stock Exchanges | Nil | | | Nil | Nil | Not Applicable |
| | (if relevant) | INII | Nil | Nil | Nil | Nil | Not Applicable |
| 4 | Other Sources (if | Nil | Nil | Nil | Nil | Nil | NT 1 A 11 A 1 |
| | any) | | | - 112 | 1 111 | INII | Not Applicable |
| 5 | Grand Total | 0 | 0 | 0 | 0 | | |
| | | | 0 | U | 0 | 0 | 0 |

Trend of monthly disposal of complaints (For 5 months on rolling basis):

| SN | Month | Carried from month | forward previous | Received during the particular month | Resolved during the particular month* | Pending at the end of the particular |
|----|----------------|--------------------|---------------------|--|---|--------------------------------------|
| 1 | May 2024 | N | Jil | The second secon | | month# |
| 2 | June 2024 | Nil | | Nil | Not Applicable | Not Applicable |
| 3 | | | | Nil | Not Applicable | Not Applicable |
| 1 | July 2024 | N | Jil | Nil | Not Applicable | Not Applicable |
| 4 | August 2024 | N | Jil | Nil | | |
| 5 | September 2024 | N | Iil | 200 100-000 | Not Applicable | Not Applicable |
| | Grand Total | 1 | (11 | Nil | Not Applicable | Not Applicable |
| | Gianu Total | 1 2 2 |) | 0 | 0 | 0 |

[^]Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

| SN | Year | Carried forward from previous year | Received during the particular year | Resolved during the particular year | |
|-----------|--------------|--|-------------------------------------|-------------------------------------|---------------------|
| 1 | 2021 | Nil | | | the particular year |
| 2 | 2022 | Nil | Nil | Not Applicable | Not Applicable |
| 2 | 2023 | The second secon | Nil | Not Applicable | Not Applicable |
| | | Nil | Nil | Not Applicable | |
| 4 | 2024 | Nil | Nil | | Not Applicable |
| 5 | 2025 | Not Applicable | | Not Applicable | Not Applicable |
| | Grand | 0 | Not Applicable | Not Applicable | Not Applicable |
| | Total | Ü | U | 0 | 0 |
| Till Sent | ember 30, 20 | 724 | | | |

Vijay Tandon Compliance Officer



^{*}Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.